

Complaint or Not Complaint...That is the Question!!

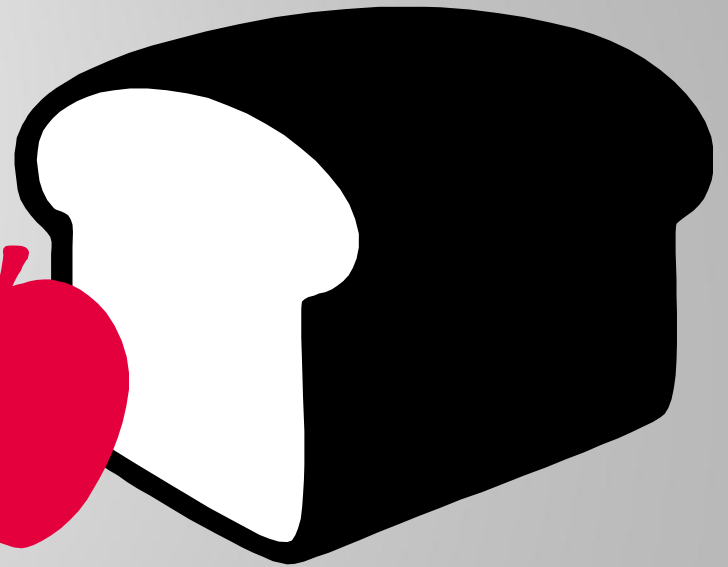
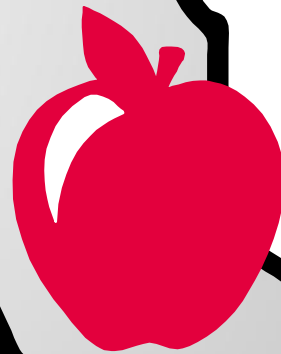
PURPOSE

**Provide Clarity
on any
concerns or
situations**

COMMON ISSUE AND CONCERNS

- **MONITORING VISIT**
- **CODE OF CONDUCT AGREEMENTS**
- **HORDING**
- **UNAUTHORIZED STORAGE**
- **TEMPATURE LOGS AND FREQUENCY**
- **SHARING/DONATING FOOD ITEMS**
- **CIVIL RIGHTS FOR CLIENTS**
- **RIGHTS AS AN AGENCY**
- **SELF-DECLARATION OF NEED FORMS**
- **CLIENTS GOING TO MULTIPLE PANTRIES**
- **RELIGION AND FOOD DISTRIBUTION**
- **VIOLATIONS OF PARTNERSHIP**

**CENTRAL
PENNSYLVANIA**



FOOD BANK

No One Should Be Hungry

South Central Workshop

QUESTIONS & COMMENTS